# INFORMATION SERVICES

# POLICY COMMITTEE

# REPORT

# June 12, 2008

This report is also available on IntraLinc

# INTER-OFFICE MEMO

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| **TO:** | Information Services Policy Committee |
| **FROM:** | Doug Thomas, Information Services Manager, Information Services |
| **DATE:** | June 11, 2008 |
| **SUBJECT**: | Monthly Report |

## SYSTEMS DEVELOPMENT PROJECTS

**1.** **InterLinc eGov**

Employee Self Serve for pay stubs is live for both City and County. All security updates for employees have also been implemented. We continue to receive and process requests to stop printing the stubs each week. Chris completed the upgrade for all city ePay applications on 05/05/08. The Union Bank Visa debit card issues should be resolved on 06/11/2008, after Visa changes a bad code that they have been sending to PayPal which caused the rejection issue. Chris continues to R&D the Alltel network problem, and has confirmed that all other carriers and their related devices are functioning properly. Terry will notify Alltel next week and recommend we shift to Sprint EVDO for this application. Chris will finalize the work on the Tee Time Reservation System and will schedule a demonstration of the production version by the end of the month. We will recommend that one course be picked for the pilot before an all course deployment. Terry is in the final design stages for the Special Needs Registry. We are working with Delayne Peck from LAAA and Doug Ahlberg on a Special Needs Registry that will help identify individuals for first responders in a disaster situation.

**2.** **EnterpriseOne (PeopleSoft)**

Conversion contracts for version 8.12 have been signed. Conversion planning and activities began on by 06/01/08 and should take about six weeks.

**3.** **On Line Property Protest (County Clerk)**

Nick Wemhoff completed and deployed the system on 06/01/08. We have been taking protests successfully for the past 1 ½ weeks.

## OPERATIONAL

The IBM z/890 Enterprise Server prime shift utilization was 51.69% in May compared
with 54.36% in April.  There were 2,580,344 CICS transactions executed which included
458,764 web transactions.  DB2 was upgraded to version 8.1 on Saturday, May 9$^{th}$.
We are planning on moving the z/OS 1.9 operating system release to production during July.

The City Finance JDE AS/400 prime shift utilization in May was 10.26% compared to 11.49%
in April.  Disk utilization moved up slightly again to 76.9% with the Java release install and the ShowCase new
release install.

The County PeopleSoft AS/400 prime shift utilization in May was 6.54% compared to 7.58% in April.  Disk
utilization is 46.0%.   This platform was upgraded to OS/400 release 5.4 on Friday night/Saturday morning
(May30/31).

The CJIS Alpha Server prime shift utilization was 66% in May compared to 67% in April.
The off-site backup server bid has been awarded to CPU Options, Inc. (Minneapolis).  We hope to hear a
ship date within the next 2 weeks.